

Lighting Your Savings
Lighting Your Success

Labour Warranty Policy

Highbay ES-HB01-LW Series

Effective Date: [05/02/2024]

1. Introduction

This Labour Warranty Policy outlines the terms and conditions governing the labour warranty provided by Eagle Square Lighting & Electrical for its selected products. This policy is applicable to customers who have purchased labour warranty products.

2. Duration of Labor Warranty

The labour warranty for labour warranty product is valid for a period of 3 years from the date of purchase. During this period, the Company agrees to pay customer for labour services related to the repair or replacement of faulty lights as outlined in Section 3.

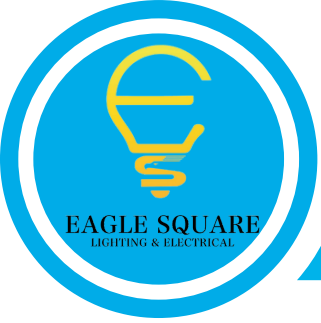
3. Coverage and Claim Process

- **Eligibility:** This labour warranty covers defects in workmanship related to the installation and functioning of product. It does not cover issues arising from misuse, negligence, or unauthorized modifications to the product.
- **Claim Process:** Customers must follow the Company's standard warranty claim process to request labour services. This includes submitting a detailed description of the issue, proof of purchase, and any other relevant documentation.
- **Compensation for Faulty Lights:** The Company will compensate customers \$80 store credit for each faulty light as a labour cost, we also provide new light fittings for customer covered under this labour warranty.

4. Exclusions

This labour warranty does not cover:

- Damage caused by accidents, misuse, or negligence.
- Products with tampered or removed serial numbers.
- Any labour services performed by unauthorized service providers.



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5. Limitation of Liability

The Company's liability under this labour warranty is limited to the compensation for faulty lights, as outlined in Section 3. The Company is not liable for any consequential or incidental damages.

6. Changes to the Policy

The Company reserves the right to amend or update this Labour Warranty Policy at any time without prior notice. Customers are advised to review the policy periodically for any changes.

By purchasing our labour warranty products, the customer acknowledges and agrees to abide by the terms and conditions outlined in this Labour Warranty Policy.